

Five Technology Park Drive Westford, MA 01886

IBM 5 Technology Park Drive Westford, Massachusetts 01886 USA July 22, 2005

I worked closely with Dorna Caskie from the mid-1980s to the mid-1990s at Wang Laboratories where we were both professional software engineers developing commercial mini-computer-based electronic mail and communications software. For a short time I had the pleasure of serving as Dorna's manager. For the majority of the time, however, we were peer principal engineer/managers and for the last two years of her Wang experience she was a software specialist responsible for defining a strategy to migrate Wang's products and customers from proprietary protocols-based communications software to software built on OSI and Internet standards. Dorna is an extremely talented, dedicated and versatile contributor: during her tenure at Wang, she designed and coded complex software systems; managed teams of software engineers; taught software peer review, metrics and methods classes; formulated high-level product strategies; and successfully presented these strategies to key customers. Dorna is, of course, highly proficient in English. Besides her strong specialist-level technical background in data communications, networking and systems management, Dorna excelled as a communicator, and was an inspirational people manager.

Sincerely,

Margaret A Flood,

Senior Software Engineer Manager, IBM

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